

Lincoln  
College



# **LINCOLN COLLEGE**

## **FEES POLICY**

**2023/2024**

**Version 2**

**POLICY CO/PO/12**

**SPONSOR**

Chief Transformation Officer

## **Equality and Diversity Statement**

Lincoln College strives to treat all its members and visitors fairly and aims to eliminate unjustifiable discrimination on the grounds of gender, race, nationality, ethnic or national origin, political beliefs or practices, disability, marital status, family circumstances, sexual orientation, spent criminal convictions, age or any other inappropriate grounds.

# LINCOLN COLLEGE FEES POLICY

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## **SECTION A: OVERVIEW**

### **1 Purpose**

This Policy provides a summary of the College's position regarding the setting and payment of tuition, examination and ancillary fees.

### **2 Aim**

To explain how fees apply to each course delivered across the College.

### **3 Introduction**

The Fees Policy is subject to a minimum of one full review per annum. This review is normally conducted to coincide with the annual setting and publication of the College's course fees. It may be necessary to arrange further reviews to ensure conformity to evolving legislative requirements.

The College's policy on payment and refunds of fees will be clearly stated in all documentation with any reference to fees. Information on fees will be made easily available to learners and potential learners. Where a fee is not known at the time of publication it will be made clear that there will be a fee to pay with an indication wherever possible of the amount.

Details on a wide range of support that is available to fund learning can be found on the College's Students Services pages of the College website at:

<https://www.lincolncollege.ac.uk/funding-your-course/>

## **SECTION B: STANDARD COURSE FEES**

### **4 Scope**

This section of the policy relates only to fees for standard courses, as published annually by Information Services in its Standard Course Fees List. A standard course is funded directly via the College's ESFA 16-19 and Adult Education Budget contract. It does not apply to the following groups:

- International students who are ineligible for public funding (Section F)
- Higher Education (HE) Courses (Section G)
- Apprenticeships (Section H)
- Courses or delivery not attracting public subsidy (Section I)
- Contractual arrangements with external agencies
- Fees devised or negotiated to address special circumstances or needs of individual client groups
- Courses of study which are fully or partially self-funded (Section I)
- Advanced Learner Loans (Section D)

### **5 Definitions**

A course is defined as a component within a programme of study leading to the award of a qualification(s) or College certificate(s). A programme of study may be made up of several courses.

Fees are defined as all monies payable, by either a learner or third party (for example an employer or other sponsor), in return for course delivery. Fees shall be paid at the start of each year of the course.

### **6 Standard Fee Structure**

All course fees comprise of a maximum of three elements: tuition fees, sundry teaching costs, and examination and/or registration fees. Such course fees are summarised in a standard fee list published by Information Services which constitutes an auditable document.

Tuition fees comprise of the standard individualised cost of course delivery.

Sundry teaching costs include the cost of all essential materials and equipment, together with any other essential expenses such as payments for, and any course-related services provided by the College.

Examination and registration fees reflect the cost to the College of registering students with Awarding Organisations and / or entering them for examinations.

Fees charged to the groups subject to exclusion in Section 1 will vary significantly from the standard rates and are covered in sections E to H.

In line with the ESFA conditions of funding fees are not payable by any home learners aged 16-18 in full time or part time further education regardless of funding status. Further guidance on what charges can be levied for 16-18 year olds can be found in the ESFA Funding Guidance.

All fees must be paid in full when enrolling, except when paying by an instalment plan (see section D), employer/sponsor invoice and those funded through Student Finance England (SFE) for Advanced Learner Loans or HE. A further exception is HE students paying their

fees via an SFE maintenance loan who must pay within 7 days of enrolment or will be withdrawn.

Where students continue beyond their expected end date and further teaching has taken place, the College may charge an additional appropriate fee. The student will be given a non-standard fees form, completed by the tutor and will pay the additional fee at the enrolment counter (this will not apply to those students meeting fee remission criteria).

Exam resits may be subject to charge regardless of age with the exception of Functional Skills. Employers are expected to pay for resit fees on behalf of their Apprentice.

## **7 Devolved Adult Education Budget (AEB)**

From 1 August 2020, the adult education budget (AEB) is apportioned between the ESFA and ten mayoral combined authorities (MCAs) and the Greater London Authority (GLA).

This means that students whose home postcode falls into any of the following areas are not eligible for AEB funding through Lincoln College, and will be required to pay the full cost of any course they undertake that might ordinarily be funded through the College's AEB. The devolved areas are:

- Cambridgeshire and Peterborough
- Greater Manchester
- Greater London
- Liverpool City Region
- North of Tyne (Newcastle Upon Tyne, North Tyneside and Northumberland)
- Tees Valley
- West Midlands
- West of England
- Sheffield City Region
- West Yorkshire

A full list of postcodes falling into devolved areas can be found here:

<https://www.gov.uk/government/publications/adult-education-budget-aeb-postcode-files>

## **SECTION C: FEE REMISSION**

### **8 Fee Remission**

(Fee Remission is subject to any amendments indicated within the 2023/24 ESFA Funding Guidance documentation)

These rules apply to students eligible for government funding, as prescribed in the [ESFA Funded Adult Education Budget Funding Rules 2023 to 2024](#), undertaking qualification aims funded by the Education and Skills Funding Agency through the ESFA's mainstream FE allocation.

Please note that funding for EEA nationals has been updated following the UK's exit from the EU.

For 2023/24 only, any student fee remitted in 2022/23 academic year and are continuing the same qualification into 2023/24 will be entitled to the same fee remission that they had in 2022/23.

## 9 Full Fee Remission

Full Fee Remission involves the waiving of all fees associated with a qualification aim.

Full Fee Remission is available to students eligible for ESFA AEB funding according to age group, enrolling on an ESFA AEB funded qualification as follows:

### Students aged 19 to 23

GCSE English and maths	Student does not already hold these qualifications at A* to C / 9 to 4
Functional Skills English and maths	Student does not already hold GCSE in the same subject at A* to C / 9 to 4
Essential Digital Skills up to and including level 1	Student must be assessed at below level 1
Course up to and including level 1, supporting progression to first full level 2	Students who do not intend to progress to a first full level 2 will be liable for fees
First <u>full</u> level 2	Student must not already hold a full level 2
First <u>full</u> level 3	Student must not already hold a full level 3
Level 3 Free Courses for Jobs Offer	Students without a full level 3 or above can access a qualification on the level 3 adult offer qualification list. Students who already hold a level 3 or higher, and meet the definition of unemployed, or who are in receipt of low wage can also access this offer (see <a href="#">Appendix A</a> for definitions)
English for speaker of other languages (ESOL) up to and including level 2	For Students who meet the definition of unemployed, or who are in receipt of low wage (see <a href="#">Appendix A</a> for definitions)
Level 2 courses (local flexibility, non-full level 2)	Students must already hold a Full level 2. Those who do not hold a Full level 2 are not eligible for any funding

### Students aged 19 to 25

EHCP Students	Students who hold an Education Health and Care Plan (EHCP) enrolling on an AEB funded qualification
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### Students aged 24 and over

GCSE English and maths	Student does not already hold these qualifications at A* to C / 9 to 4
Functional Skills English and maths	Student does not already hold GCSE in the same subject at A* to C / 9 to 4
Essential Digital Skills up to and including level 1	Student must be assessed at below level 1



Course up to and including level 1, supporting progression to first full level 2	For Students who meet the definition of unemployed, or who are in receipt of low wage (see <a href="#">Appendix A</a> for definitions). Students who do not intend to progress to a first full level 2 will be liable for fees
Full level 2	For Students who meet the definition of unemployed, or who are in receipt of low wage
Level 3 Free Courses for Jobs Offer	Students without a full level 3 or above can access a qualification on the level 3 adult offer qualification list. Students who already hold a level 3 or higher, and meet the definition of unemployed, or who are in receipt of low wage can also access this offer (see <a href="#">Appendix A</a> for definitions)
English for speaker of other languages (ESOL) up to and including level 2	For Students who meet the definition of unemployed, or who are in receipt of low wage(see <a href="#">Appendix A</a> for definitions)
Level 2 courses (local flexibility, non-full level 2)	For Students who meet the definition of unemployed, or who are in receipt of low wage (see <a href="#">Appendix A</a> for definitions)

## 10 Extensions to the Policy

At the discretion of the Deputy Principal or a delegated deputy, following a request in writing, remission may be extended in individual instances to include the waiving of some or all of any of the fees associated with a particular learning aim. Once the request has been approved a non-standard fees authorisation form must be completed and signed by the relevant Assistant Principal. The exercising of such discretion in relation to any one case should not be regarded as establishing a precedent in relation to any other case.

## SECTION D: ADVANCED LEARNER LOANS

### 11 Loan Fees and Charges

ESFA funding is unavailable for the majority of students aged 19+ studying at level 3 or above (excluding Apprenticeships and Office for Students (OfS, previously HEFCE, funded courses). For Further Education Certificates and Diplomas, Access to Higher Education and A Level programmes at level 3, 4, 5 and 6 payment may be made via an 'Advanced Learner Loan'. For all non-apprenticeship learning (including classroom delivery) the fee charged will be the unweighted ESFA rate using the funding matrix, with the exception of Access to Higher Education, which will be charged at the *weighted* matrix rate.

Exam and miscellaneous fees will not be charged to students taking out an Advanced Learner Loan.

Resits may be chargeable.

Further information can be found at <https://www.gov.uk/advanced-learner-loan>

Students undertaking awards and unitised provision are not entitled to apply for a loan and will be required to pay full cost for these courses.

Students who fail to pay fees, or whose Advanced Learner Loan application is not fully approved and activated by the Student Loans Company within 10 weeks of starting on their course, no matter their mode or length of attendance and proposed method of payment will be charged the amount that the College should have received from the Student Loans Company. Failure to pay fees will result in suspension, removal of access to the College's IT system and eventual withdrawal.

## SECTION E: PAYMENTS AND REFUNDS

### 12 Instalments

Any student of the College who pays his/her own course costs is entitled to do so on a monthly instalment basis, over a maximum of 6 payments, by direct debit provided that:

- The course concerned lasts for a minimum of two complete terms and the total fees due per annum are at least £200.
- The student signs an official agreement with the College undertaking to remit each instalment in accordance with a clearly stipulated timetable.
- The student to remit the first instalment at the time of enrolment, with the exception of some HE students paying their fees via an SFE maintenance loan. These students must pay within 7 days of enrolment or will be withdrawn.
- The student is able to satisfy the Group Financial Controller (or his/her nominated deputy) as to his/her ability to fulfil the terms of the instalment agreement, if asked to do so.
- The student will not be able to have an instalment plan if they have previously defaulted on payments.

Any student refused an instalment plan because they fail to satisfy the Group Financial Controller of his/her ability to fulfil the terms of an instalment agreement shall have recourse to the College's Customer Complaint and Grievance Procedure.

In instances where a student is entitled to pay his/her course fees on an instalment basis the total amount payable shall be:

- The basic costs for the course.
- Any essential materials and equipment costs relating to the course.
- Any examination and registration fees relating to the course which are required to be paid at enrolment.
- Less the full amount of any third party contribution which shall be used to offset firstly those elements of the overall fee which are payable on enrolment, and secondly those elements of the fee which relate to items or services delivered continuously throughout the entire duration of the course.

Students wishing to pay their course fees on an instalment basis will be expected to complete a Direct Debit Mandate document confirming this.

- A student's continued attendance on a course is dependent on his/her payment of each instalment by the due date.
- Failure by a student to fulfil any of the terms and conditions of an instalment agreement shall result in the student becoming immediately liable for the full outstanding balance and will result in suspension and non-access to the College's IT system.
- The original copy of each instalment agreement shall be lodged in the Finance Office, with additional copies being retained by the Enrolments Team and by the student.

- All instalments must be paid in full before the course ends
- Where a student has defaulted on previous instalment payments, they will not be offered this facility again, without prior approval of the Group Financial Controller or his/her deputy.

### **13 Refunds**

Refunds will normally only be issued to students (or their sponsors) in the following circumstances:

- After a course is cancelled by the College.
- Where a student is prevented by ill health from continuing to attend a course providing (1) that he/she has not attended any sessions during the final term's study, and (2) corroborative medical evidence is submitted.
- Where a student is overcharged for his/her course.
- Where a student transfers between College courses on academic grounds and there exists a price differential between the two courses necessitating a refund.
- Where a student withdraws from a course before the commencement of the final term's study for a reason not specified in this section. This will be in exceptional circumstances only and deemed so by the Director of Marketing & Communications or his/her deputy. Refunds issued in accordance with this aspect of the policy are not to be considered as establishing precedents.
- Where appropriate in response to an upheld significant complaint about a course as judged by a Director of Education and Training.

In all of the instances referred to above a refund will only be approved:

- After the student (or sponsor) has completed an official College refund application form unless a course is cancelled by the College in which case a refund will be paid automatically.
- If application is submitted no later than the last day of the term following the student's cessation of attendance or change in status.

#### **Scale of Refund**

- When a student's course is cancelled by the College the student shall be entitled to a full refund of all fees paid.
- A student who is overcharged shall be entitled to receive a refund equivalent to the full amount of the overpayment.
- A student's eligibility for fee remission is assessed at the start of each course. If circumstances change after they have commenced their course this does not affect their entitlement or otherwise to fee remission and no refunds will be given in these circumstances.

- Examination and/or registration fees will only be refunded when the College has not incurred any expenses in relation to examination entries or registrations on behalf of the student.

#### **14 Non Payment of Fees**

All students are expected to pay fees at enrolment. This may be by:

- Cash / Credit Card payment
- Evidence of student loan payment
- Evidence from employer that they agree to pay
- Financial instalment plan
- Enhanced Learning Credits for Armed Forces (ELCAs) (terms and conditions apply)
- Fee remission via benefit declaration

Where fees are being paid by a loan, payments will need to be confirmed six weeks from the student enrolment date. After six weeks student details / costs will be given to the Group Financial Controller to enable invoices to be sent to the student for fees. Failure to pay within 30 days of invoice will result in the student being suspended from class. Notification will be sent to the Learning/Training and Skills Lead to suspend the student accordingly.

Students who fail to pay fees, no matter their mode or length of attendance and proposed method of payment, will be charged the amount that the College should have received from Student Finance England/Student Loans Company. Failure to pay fees will initially result in suspension and non-access to the College's IT system followed by withdrawal from the course.

## **SECTION F: INTERNATIONAL TUITION FEES**

### **15 International Tuition Fees**

The tuition fees for international students (any student not qualifying as a home student under ESFA Funding Rules see section 16 below) are set for one academic year from September 2023 to June 2024.

Tuition fees and course details can be provided upon application. Please contact [international@lincolncollege.ac.uk](mailto:international@lincolncollege.ac.uk) or visit our website.

A minimum deposit of 50% of the full course fee is payable to reserve an offered place, if the place cannot be taken due to personal reasons or visa restrictions a minimum of £200 will be deducted from the deposit to cover administration charges. All fees are payable on commencement of the course and any instalment arrangements must be agreed in advance by the Group Financial Controller.

The fees quoted do not include accommodation costs.

### **16 Overseas students**

For funding purposes, an “overseas” student is defined as one who does not meet the criteria defining a “home” student as set out in the [ESFA Funded Adult Education Budget Funding Rules 2023 to 2024](#).

Overseas students are not eligible for ESFA funding, and the provider may charge full-cost fees.

## SECTION G: HIGHER EDUCATION FEES

### 17 HE Fees (Full Time)

A tuition fee of **up to** £9,250 per academic year will be applied to full time higher education courses (full honours degrees, Certificate in Higher Education and Diploma in Higher Education programmes). Foundation Degree courses will be up to £7,500 per academic year. HNC/D courses will be up to £6,500 per academic year.

Please view our list of fees in the Office for Student fee information that can be accessed through our website <https://www.lincolncollege.ac.uk/important-policies-documents>

International tuition fees of £9,500 per academic year will be applied to full time Higher Education courses and £5,500 to part time.

### 18 Full time support

A full-time student who enrolls in 2023/24 will be entitled to the following support measures;

1. A bursary of up to £500 over the course of their programme to support any aspect of independent study. The allocation is:
  - £500 for a full time student on a 3 year programme
  - £330 for a full time student on a 2 year programme
  - £170 for a full time student on a 1 year programme

This could include:

- IT devices (laptop / tablet)
  - IT equipment (monitors, risers, microphone, speaker, headset)
  - Desk / office equipment (desk, chair)
  - Software or licencing
  - Academic books or journal subscriptions
2. In addition, course coordinators will be allocated an additional payment to spend each academic year on enhancements that will support the development of employability skills and progression to graduate level employment. Students are encouraged to discuss ideas on how this can be spent with their tutors.

These additional enhancements might include:

- Additional qualifications (eg. FA Level 1, First Aid, Level 2 Safeguarding)
- Professional accreditation or membership (eg. Guild of Photographers, STA)
- CPD workshops or events (eg. Therapy Expo, Guest speakers, industry visits)
- Vocational placements
- Course specific resources (eg. uniform)
- 

*\*It cannot be substituted for cash, fee waiver or in-kind support funds. Excludes degree apprentices.*

- Where an extended bursary is applied, for transitional purposes, students will not be eligible for an additional Career Degree bursary.

## 19 HE Fees (Part Time)

Part time tuition fees for 2023/24 are as follows:

### Up To

- £2,200 per year for Masters degrees
- £5,500 per year for honours degrees, Certificate in Higher Education (Cert HE) and Diploma in Higher Education (Dip HE)
- £5,000 per year for foundation degrees
- £3,300 per year for HNC/D courses
- £3,300 per year for CertEd/pGDE courses.

Please view our list of fees in the Office for Student fee information that can be accessed through our website <https://www.lincolncollege.ac.uk/important-policies-documents>

## 20 Part time support

A part time student who enrolls in 2023/24 will be entitled to the following support measures;

- 1 A bursary of up to £250 over the course of their programme to support any aspect of independent study. The allocation is:
  - £250 for a part time student on a 2 year programme
  - £300 for a part time student on a programme for 3 years or more

This could include:

- IT devices (laptop / tablet)
  - IT equipment (monitors, risers, microphone, speaker, headset)
  - Desk / office equipment (desk, chair)
  - Software or licencing
  - Academic books or journal subscriptions
- 2 In addition, course coordinators will be allocated an additional payment to spend each academic year on enhancements that will support the development of employability skills and progression to graduate level employment. Students are encouraged to discuss ideas on how this can be spent with their tutors.

These additional enhancements might include:

- Additional qualifications (eg. FA Level 1, First Aid, Level 2 Safeguarding)
- Professional accreditation or membership (eg. Guild of Photographers, STA)
- CPD workshops or events (eg. Therapy Expo, Guest speakers, industry visits)
- Vocational placements
- Course specific resources (eg. uniform)

*\*It cannot be substituted for cash, fee waiver or in-kind support funds. Excludes degree apprentices.*

## 21 Interruption of Study

Students who interrupt their studies, no matter their mode or length of attendance and method of payment, will be charged the amount that the college should have received at the date they interrupt their studies.

## 22 Withdrawal or Termination of Study

Students who withdraw from their studies, or where the College terminates their enrolment as a result of a disciplinary hearing, will be charged the amount that the College should have received from Student Finance England/Student Loans Company at the date they terminate



their studies. This is applicable for all modes, length of attendance and method of payment. Below outlines the withdrawal fee implications by term:

Term 1

0-2 weeks – 0% of total programme fees

2+ weeks – 25% of total programme fees

Term 2

50% of total programme fees

Term 3

100% of total programme fees

## **23 Accreditation of Prior Learning (APL)**

Students who successfully have an APL claim awarded are eligible for a refund or fee remission of 0.8 of the module or unit cost value.

## **24 Refunds**

Students who withdraw from their studies, or where the College terminates their enrolment as a result of a disciplinary hearing, will be charged the amount that the College should have received from Student Finance England/Student Loans Company at the date their studies are terminated. This is applicable for all modes, length of attendance and method of payment.

Students cannot claim for a refund of tuition fees within the payment term of their withdrawal, but may be refunded for payments made for subsequent terms. Payment terms are set for each academic year as follows:

Payment 1: 18<sup>th</sup> October 2023 (25% liable)

Payment 2: 7<sup>th</sup> February 2024 (50% liable)

Payment 3: 1<sup>st</sup> May 2024 (100% liable)

## **25 Compensation**

Should the College be in a position where it is not possible to preserve continuation of study, students will be eligible to apply for compensation in order to recoup costs associated with lost time, travel, maintenance or alternative tuition. In this instance student claims will be assessed on a case-by case basis by the Director of Education and Training (School of Advanced, Career and Higher Education) following the completion of a HE Student Compensation claim form.

## **26 Resit Fees**

All students taking resit examinations and/or assessments must pay a one-off fee of £85. This resit fee is only payable by those resitting examinations or assessments as a second or third attempt, as determined by the Board of Examiners. The resit fee is a one-off payment of £85 regardless of the number of examinations and/or assessments being undertaken.

## **SECTION H: APPRENTICESHIPS**

### **27 Apprenticeships**

Employers are contractually required to pay the agreed amount for each Apprentice as set out in the signed contract between the employer and Lincoln College Group, and a payment schedule will be agreed at the time of the contract being signed.

For employers with a levy account this will be on a monthly basis from their Digital Apprenticeship Service (DAS) account unless the funds are insufficient - at this point the employer is liable for the amount due for that month and until funds are available in the DAS

Employers who do not hold a levy account are liable for the payment of the agreed amount in the time frame set out in the payment schedule.

## **SECTION I: FEES FOR COURSES NOT ATTRACTING PUBLIC SUBSIDY**

**Note:** *Full cost and commercial courses do not attract Learner Support Funding*

### **28 Fees for Courses not attracting public subsidy**

This section covers what is often termed full cost work and contracts to provide training directly to individuals, employers or external managing agencies such.

Where the College enters into an arrangement to provide education and training services that will not attract public subsidy (non ESFA, OfS, ESF, or other public funding) the College will normally seek to charge a fee(s) that cover the direct costs of delivery and preparation (to include as a minimum the following costs: labour, materials, exam, Internal Quality Assurer (IQA), External Quality Assurer (EQA), travel and room/venue costs).

In all cases and in line with Financial Regulations approval must be sought and given prior to entering into such arrangements and all fees are payable in advance unless approval is given.

## **SECTION J: PCDL FEES**

### **29 PCDL Fees**

PCDL funding is aimed at students aged 19 and over on 31 August 2023 and it is for non-accredited provision. There are two fee categories as follows:

- Provision which is for the purpose of widening participation which will be free to all students
- All other PCDL provision will be charged at between £2.50 and £5.00 per GLH unless eligible for fee remission in line with section C noted above.

The Director of Apprenticeships or his/her deputy will determine which category is appropriate for every PCDL course on offer.

## APPENDIX A

### Unemployment definition

A student is defined as unemployed if one or more of the following apply, they:

- receive Jobseeker's Allowance (JSA), including those receiving National Insurance credits only
- receive Employment and Support Allowance (ESA)
- receive Universal Credit (UC), and their take-home pay as recorded on their UC statement (disregarding UC payments and other benefits) is less than £617 a month (learner is sole adult in their benefit claim) or £988 a month (learner has a joint benefit claim with their partner)
- are released on temporary licence, studying outside a prison environment, and not funded by the Ministry of Justice

Students will also be fully funded if they:

- receive other state benefits (listed below) and their take-home pay (disregarding UC payments and other benefits) is less than £617 a month (learner is sole adult in their benefit claim) or £988 a month (learner has a joint benefit claim with their partner), and
- want to be employed, or progress into more sustainable employment, and their take-home pay (disregarding UC payments and other benefits) is less than £617 a month (learner is sole adult in their benefit claim) or £988 a month (learner has a joint benefit claim with their partner), and you are satisfied identified learning is directly relevant to their employment prospects and the local labour market needs

### Eligible benefits

Attendance Allowance	Jobseeker's Allowance (JSA), including those receiving National Insurance credits only
Bereavement Allowance	Pension Credit
Carer's Allowance	Pensions paid by the Industrial Death Benefit scheme
Child Tax Credit	Personal Independence Payment (PIP)
Disability Living Allowance (DLA)	Severe Disablement Allowance
Guardian's Allowance	State Pension
Housing Benefit	Universal Credit
Incapacity Benefit (from the 29th week you get it)	War Widow(er)'s Pension
Income Support	Widowed Parent's Allowance
Industrial Injuries Benefit	Working Tax Credit

**Low Wage definition**

Low wage is defined as less than £20,319 annual gross salary.

To receive this category of fee remission the member of staff confirming the learner's entitlement to fee remission at enrolment must have seen evidence of the learner's gross annual wage. This could be a wage slip or a Universal Credit statement within 3 months of the learner's start date, or a current employment contract which states gross monthly/annual wages. Where a student's employment hours or salary are variable, three recent payslips are required, or official documentation to evidence current annual income e.g. contract of employment.